

MEMO TO FILE

RE: Mr. Kleen Car Wash
formerly Love-N-Care Car Wash
800 S. Glenstone

On Tuesday afternoon, January 10, 1989, this office received a call from the Fire Department referring to us a citizen's complaint that they had gotten about foam in Fassnight Creek at Fassnight Park. I went to Fassnight Park and observed sudsy water in the creek and scum sticking to grass and tree branches that had fallen into the creek. I checked the creek at Bennett and Utah and also observed sudsy water that also had a faint silvery sheen on it. I followed the creek up to the storm grate in front of Mr. Kleen Car Wash (formerly Love-N-Care Car Wash) at 800 S. Glenstone. There was quite a bit of soapy water coming from the pipe that discharges into the storm sewer from Mr. Kleen. I talked to one of the assistant managers about the problem and showed him the soapy water in the storm sewer, but he didn't know anything about the plumbing there. I told him that I would come back tomorrow and put some dye in a couple of places to try to determine where the discharge was coming from.

On Wednesday, January 17, 1989, Gene Pabst and I met Art Dotson, one of the plumbing inspectors, at Mr. Kleen. Rick Woods, the manager, was also there. Gene put dye in the overflow pipe in the water recycling pit and it came out in the storm sewer grate on Glenstone Street. Art Dotson told Mr. Woods that he was in violation of the plumbing code and needed to take care of the problem right away. The manager wanted to know if it could be acceptable to discharge this water to the storm sewer. We explained that he would have to be permitted by DNR and that would also involve sampling. We also told him that it was unlikely DNR would give him permission to discharge this water to the creek because City sewer was available at that location. Mr. Woods told Art Dotson that he would get together with Jack Webster, the owner of the car wash, and get the problem solved as soon as he could.

Karen Chandler
Karen Chandler

Water Pollution Control Inspector II
Surveillance & Enforcement

cc: Mr. Ed Sears, Missouri Department of Natural Resources

800 S. Glenstone

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

ATTENTION OF _____ FILE _____


DATE 11-12-86 _____

DEPARTMENT _____

Re: Love N Care Car Wash - Discharge to the storm box

On November 12, 1986 Karen Chandler and myself made an inspection of Love N Care car wash to see if it was discharging to the storm box. The car wash had changed ownership and it has been our past experience that whenever a new owner has taken over the car wash, they change the plumbing so it discharges to the storm sewer.

Our inspection indicated that the plumbing had again been changed so as to allow a discharge to the storm sewer. We told the car wash manager to correct the problem. We will continue to observe this situation to make sure the problem is corrected and stays corrected.

800 S. Glanville SIGNED _____ Gene Pabst 

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

ATTENTION OF _____ FILE _____

DATE _____ May 30, 1984 _____

DEPARTMENT _____

Re: Love N Care Car Wash - Discharge to the storm sewer

On May 24, 1984 I made an inspection of Love N Care car wash to see if it was discharging to the storm sewer. The car wash recently changed ownership and it has been our past experience that whenever a new owner has taken over the car wash, they change the plumbing so it discharges to the storm sewer.

My inspection indicated that the plumbing had again been changed so as to allow a discharge to the storm sewer. I told the car wash manager to correct the problem or obtain a NPDES Permit from the State. I will make another inspection in the near future to see that the corrections have been made.

SIGNED _____ Gene Pabst

800 S. Glanstone

Gene Pabst

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

8-10-82

FILE

DATE

ATTENTION OF

DEPARTMENT

On Monday, August 9th, 1982, I noticed that Love 'N' Care Car Wash (800 S. Glenstone) was open again^{AND} under new management. Tuesday, August 10th Gene Pabst and myself stopped by the car wash to see if it had the illegal discharge to the storm sewer that has always been present under each new owner. As suspected, the discharge was again present. The new management was informed that all discharges to the storm sewer without a state permit are illegal and that all such discharges had to be eliminated. The new manager was very obliging and said he would take care of all the necessary requirements.

SIGNED J. D. Slaughter

800 S. Glenstone

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

ATTENTION OF _____ FILE _____

DATE _____ August 19, 1981

DEPARTMENT _____

Re: Love N Care car wash discharge to the storm box

Love N Care car wash, 800 S. Glenstone, was inspected by personnel from this office on Tuesday, August 18, 1981. It was found that the plumbing had again been changed so the discharge from the car wash operation goes to the storm sewer. Mr. John Caruso was contacted at the car wash and was informed that the car wash should discharge to the sanitary sewer. Mr. Caruso said he would make the changes. We will inspect the car wash again in one week.

*After many conversations with Mr. Caruso, he managed to
to get the problem corrected by 9-21-81
Gene*

SIGNED _____ Gene Pabst

Gene
800 S. Glenstone

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

ATTENTION OF _____ MEMO TO FILE _____

DATE April 14, 1980

DEPARTMENT _____

As a follow up to a letter sent to Mr. Ed Farrell of Love N' Care Car Wash on March 27, 1980, Gene Pabst and myself stopped by this place of business on Friday April 11, 1980 to see if any progress had been made. The final rinse water of the car wash had previously been discharging into the storm sewer. Mr. Ferrell didn't know why we were so concerned with the rinse water going to the storm sewer since all of the soaps and waxes he uses are "bio degradable." Mr. Ferrell did comply with our request to abate this discharge by capping off the discharge line inside the building.

We told Mr. Ferrell that we would periodically check on his business to see if the discharge had stopped completely.

SIGNED _____

J. D. Slaughter
J. D. Slaughter
Water Pollution Control Inspector
Surveillance and Enforcement

800 S. Glanstone

CITY OF SPRINGFIELD
INTER-OFFICE MEMORANDUM

DATE May 8, 1980

ATTENTION OF MEMO TO FILE

DEPARTMENT _____

Re: Love 'N' Care Car Wash

At approximately 3:00 P.M. on Thursday, May 8, 1980, J. D. Slaughter and myself made a routine inspection to the Love 'N' Care Car Wash, 800 South Glenstone, to make sure that the rinse water from their washing operation was discharging into their recycling system. The rinse water was apparently going to their recycle system but we found a sump pump which was placed in what appeared to be in the recycle system holding tank outside to the East of their building. The pump was discharging to the storm box.

Contact could not be made with the owner, Mr. Eddie Ferrell, because he was not in his office.

SIGNED _____

Gene Pabst

Water Pollution Control Inspector I

800 S. Glenstone

May 15, 1980

Mr. Eddie Ferrell
Ed's Love-N-Care Car Wash
800 South Glenstone
Springfield, Missouri 65804

Dear Mr. Ferrell:

On Wednesday, May 14, 1980, personnel from this office inspected your car wash at the address listed above. It was found that the discharge to the storm sewer had been eliminated by placing a sump pump in what appeared to be the recycle system holding tank and pumping it to the sanitary sewer.

Periodically your business will be checked to see if the problem has returned. If so, the City will take immediate legal action to correct the situation.

If you have any questions, please feel free to call.

Yours truly,

Gene Pabst
Water Pollution Control Inspector III
Surveillance and Enforcement

EDP:js

cc: Mr. John Nixon, P.E., Regional Administrator, Department of Natural Resources
Mr. Robert R. Schaefer, P.E., Superintendent of Sanitary Services
Mr. Howard Wright, City Attorney

800 S. Glenstone

1.300 Springfield

May 9, 1980

Mr. Eddie Ferrell
Ed's Love-N-Care Carwash
800 S. Glenstone
Springfield, MO 65804

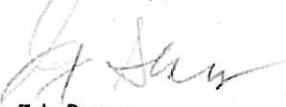
Dear Mr. Ferrell:

This office has been advised that a discharge of wastewater periodically occurs from your Love-N-Care carwash located at 800 S. Glenstone in Springfield. Personnel from the city's Water Pollution Control Department indicate that washwater from the reclaim pit is pumped into the nearby storm sewer.

Although personnel from the Department of Natural Resources have yet to verify the existence of this discharge, we wish to advise that a discharge as described is a violation of the Missouri Clean Water Law. It is recommended that you make whatever arrangements are necessary to prevent a discharge to the storm sewer so as to preclude any further action on our part.

Your cooperation will be expected and appreciated. If you have any questions, please advise.

Sincerely,


Ed Sears
Environmental Specialist III
Springfield Regional Office
Department of Natural Resources

ES:sd

cc: ☒ D.D. Slaughter, Water Pollution Control, Springfield

800 S. Glenstone

May 9, 1980

CERTIFIED MAIL

Mr. Eddie Ferrell
Ed's Love and Care Car Wash
800 South Glenstone
Springfield, Missouri 65804

OFFICIAL NOTICE OF SANITARY VIOLATION

On this date, employees of the City of Springfield inspected the property at 800 South Glenstone, and observed a discharge of pollutants leaving said property. A sump pump had been placed in the reclaim pit at the rear of the car wash and wastewater was being pumped into a storm sewer intake at the Northeast corner of the property which is approximately 60 feet up stream from a previous unauthorized discharge. This storm sewer is a direct tributary to Fassnacht Creek. Such a discharge is a violation of Chapter 30 of the Springfield City Code, Section 30-8. This ordinance states: "It shall be unlawful to discharge into any natural outlet or storm sewer within the City or in any area under the jurisdiction of the City, any sanitary sewage, industrial wastes or other polluted waters....." It is the direction of this office that such discharge be terminated within seven (7) days of the date of this notice, and that future discharges of any liquid waste from any reclaim pits be pumped to the sanitary sewer.

This "Notice" is being posted in accordance with Section 30-18 of the Springfield City Code which states that "If such violation is not corrected within the time specified in such notice, the sanitary engineer may cause such violation to be abated or corrected." Section 30-18 further states that if the sanitary engineer shall abate or correct the violation, the owner of the property shall be civilly liable to the City for all costs associated with this action.

Further, we are asking the State of Missouri to determine if a violation of State and/or Federal Laws exist, as:

- 1) the discharge of pollutants to waters of the State requires a Federal/State Permit;
- 2) the levels of certain pollutants as measured in our laboratory would apparently exceed the limits that might be established in any such permit or any effluent regulation or standard;

800 S. Glenstone

Mr. Eddie Ferrall
Ed's Love and Care Car Wash
May 8, 1980
Page 2

- 3) your apparent unwillingness to terminate the discharge when requested to do so may be construed as an act of willful misconduct under the provisions of State and/or Federal Law.

If you have any questions whatsoever in regard to this matter, you may contact this office or the City's Law Department.

Yours truly,



David G. Snider
Director of Public Works

DGS:cc

cc: Mr. John R. Nixon, Missouri Department of Natural Resources
Mr. Robert R. Schaefer,, City of Springfield
Mr. Howard C. Wright, Jr., City of Springfield

800 S. Glenstone

March 27, 1980

Mr. Eddie Ferrell
Ed's Love-N-Care Car Wash
800 South Glenstone
Springfield, Missouri 65804

Dear Mr. Ferrell:

This letter is to notify you that your car wash, located at the above mentioned address is in direct violation of the Springfield City Code, Chapter 30, Section 8 by discharging final rinse water to the storm sewer. Chapter 30-8 specifically states: "It shall be unlawful to discharge into any natural outlet or storm sewer within the City or in any area under the jurisdiction of the City any sanitary sewage, industrial wastes or polluted water..." Personnel from this office have contacted you several times in the past about correcting this problem. As of this date apparently the problem has not been corrected. This problem can be corrected by connecting the final rinse operation to the sanitary sewer.

If within 15 days of the date of this letter, you have not corrected this problem or have not contacted this office giving us a specific time table as to when the problem will be corrected this office will officially post a Notice of Sanitary Violation. If this office is forced to take this kind of action you will be given 30 days to correct the violation or the City Sanitary Engineer will cause the violation to be abated at your expense.

If you have any questions concerning this matter, please feel free to call.

Yours truly,

Gene Pabst
Water Pollution Control Inspector III
Surveillance and Enforcement

EDP:js

cc: Mr. John Nixon, P.E., Regional Administrator, Department of Natural Resources
Mr. Howard Wright, City Attorney
Mr. Robert R. Schaefer, P.E., Superintendent of Sanitary Services ✓
Mr. Henry Cole, P.E., Sanitary Engineer

800 S. Glenstone

December 28, 1978

Mr. Ed Farrell, Manager
Love 'N' Care Car Wash
800 South Glenstone
Springfield, Missouri 65802

Dear Mr. Farrell:

On a recent occasion J. D. Slaughter and myself performed an inspection of your facility at 800 South Glenstone. This inspection was performed to determine the source and quantity of wastewater resulting from your operation.

Our investigation revealed that the final rinse water from your operation is tributary to the storm sewer located on the east side of Glenstone. This was confirmed by a dye tracing procedure using yellow fluorescent dye. Disposal of contaminated wastewater from your facility to the storm sewer is strictly prohibited by City, State, and Federal law. These laws contain severe penalties for unlawful discharge of water contaminants.

This office would advise you to eliminate this discharge to the storm sewer either by connection to the sanitary sewer or by connection to your water reclaim system if feasible. Please contact the Department of Building Regulations at City Hall to determine what code requirements are necessary to implement the required changes. Please contact this office as to when these changes can be and will be made so that an inspection can be performed to determine compliance.

Our inspection also revealed that apparently the only wastewater which now enters the sanitary sewer is that resulting from restrooms. This volume is presently metered on the water supply line to these restrooms and this meter is read monthly by a representative of this office. Presently this volume is being correctly billed for sewer use charges on your City Utilities' bill. However, please keep this office informed as to what your plans are in eliminating the above mentioned discharge as it may change the basis for computation of sewer use charges. Please find enclosed a copy of Chapter 30 of the Springfield City Code for reference.

We appreciate the courtesy extended by you and Mr. Don Richards during our investigation.

800 S. Glenstone

Mr. Ed Farrell, Manager

Page 2

December 28, 1978

If we may be of further assistance or can answer any questions, please do not hesitate to call.

Yours truly,

J. Randall Lyman
Water Pollution Control Inspector III
Surveillance & Enforcement

JRL:pg

Enclosure

cc: John Nixon, Missouri Department of Natural Resources
Richard Nichols, Department of Building Regulations
✓ David Duffield, Revenue & Billing

800 S. Glenstone

July 19, 1988

DIESEL SPILL TO FASSNIGHT CREEK

07-12-88

First thing the morning of 07-13-88, this office started to receive numerous complaints about oil in Fassnight Creek. Karen Chandler and I investigated the complaint immediately. We found nothing in the creek at Grant St. We then proceeded to Bennett St., where Fassnight Creek crosses, and found what appeared to us to be diesel fuel in the creek. We followed the creek back to Pickwick St. where it comes out of a closed storm box and diesel fuel was still present. At this point we started to check possible sources that might have discharged the diesel to the storm sewer. We checked the new Red Cross building thinking that during their remodeling they might have dumped something. We found nothing. We then drove North on Glenstone Ave. until we came to the Love-N-Care car wash. They are in the process of remodeling. At first we found nothing until we went to the back of the building. At that point we found what appeared to be diesel that had been discharged to the storm box. We talked to some of the construction workers and they indicated that a crew from Webster Oil had pumped out a underground storage tank last night (around 6:00 P.M.) to the storm box. Apparently the tank had been filled with water. Karen and I then contacted Mr. Tom Webster. Mr. Webster indicated that he did not think that they had pumped out any product, that only water had been pumped out. He said that he would need to talk to their driver and see what the situation was. We told Mr. Webster to report the spill to the Missouri Department of Natural Resources and to the Environmental Protection Agency. We also told Mr. Webster that he needed to clean up the creek.

At approximately 11:42 A.M. Mr. Randy Lyman received a call from Mr. Gerhard Beezer stating that he had been contacted by Webster Oil to clean up the spill. Mr. Lyman told him that a good place to start was at the point where Fassnight Creek goes under Campbell St. At 12:30 P.M., Mr. Lyman received a call from Mr. Charlie Whisnant, Webster Oil's driver who apparently pumped out the underground tank stating that he thought that he had only pumped out water. At 12:40 P.M. Mr. Ed Sears, MDNR, called and said that he had received a call from Mr. Whisnant also.

At approximately 1:30 A.M., Karen Chandler and I checked the creek at Campbell St. and found that a boom of hay had already been placed across the creek. The boom was just below Campbell St. It appeared to be doing a good job. No visible signs of oil were getting past the boom. We followed the creek back to Pickwick St. again and still found a very strong rainbow on top of the water where the creek comes out of the closed box.

800 S. Glenstone

We again checked the creek on 07-14-88 and 07-15-88 and found a strong rainbow on top of the water. Clean up was continuing. Apparently a large amount of diesel was trapped in the storm pipe, that drains to the creek, and is slowly draining into the creek.

On Friday 07-15-88 Karen Chandler and I talked to Mr. Joe Montgomery, Montgomery Metal Craft. Mr. Montgomery brought up the problem at Love-N-Care car wash. He said that the reason the tank was full of water was that he had run a tank test on it recently. He also indicated that he had planned on removing the water from the tank and that he would have contacted us before he pumped it out. He said that Webster Oil said that they would pump out the tank themselves.

Over the weekend of 07-16-88 there was considerable amount of rainfall. Karen Chandler and Steve Short inspected Fassnight Creek on 07-18-88, and found all of the diesel fuel to be gone. They could see no rainbow on the water. There was still some hay laying on the ground around the clean up area. On 07-19-88 Karen Chandler and I inspected the creek and found that all of the hay had been removed at the clean up site. We could see no evidence of any diesel in the creek.

There appeared to be no damage to the grounds at Fassnight Park due to the spill clean up operation.

The following is a list of people who called in to complain about the diesel fuel in Fassnight Creek:

Mr. Herbert Rotrack (Two Times)
1426 S. Fremont Ph. No. 865-7703

Ms. Sandra Tillman
1508 S. Fremont Ph. No. 869-7812

Ms. Rankin (Two Times)
251 E Bennett St. Ph. No. 865-1005

Mr. Stan Smith
1500 S. Fremont

Ms. Barbara Peltz
1428 S. Pickwick Ph. No. 862-2372


Gene Pabst

800 S. Glenstone

July 24, 1975

Mr. Tommy G. Love
800 South Glenstone
Springfield, Missouri 65802

Re: Love'n Care Car Wash - Account no. 09-20-05752

Dear Mr. Love:

In reference to the above establishment, would you please furnish this office with a copy of your building plans, and any drawings or plans pertaining to any recirculation system you might have for wash water. This information is necessary in order to substantiate the quantity of wastewater discharged to the City's Sanitary Sewer System for billing purposes. In addition, please indicate the hours of operation, and the number of employees.

We would appreciate your earliest response. If we may be of assistance or can answer any questions, please do not hesitate to call.

Yours truly,

Charles H. Criswell
Associate Sanitary Engineer
Water Pollution Control

HC:mh

ccs: Mr. Jim Burris, Regional Engineer, Missouri Department of Natural Resources
Mr. Derel Brunner, Billing
✓ Public Works File

800 S. Glenstone